

Highland Fuels Top Up Scheme Terms & Conditions

1. Highland Fuels Ltd will automatically make deliveries of oil to ensure that an adequate level of stock is kept in the customer's tank.
2. In event of any change or anticipated change to the customer's storage or pattern of oil consumption, the customer must notify Highland Fuels Ltd.
3. The Customer must provide safe and unrestricted access to the storage tank and accepts that unattended deliveries may be made. Subject to provision by Highland Fuels Ltd of a meter stamped delivery note for each delivery, the customer will accept Highland Fuels Ltd declaration of quantity delivered as accurate.
4. The Storage tank must comply with Highland Fuels Ltd requirements for delivery in a safe and environmentally responsible manner. In the event of any tank not meeting the Highland Fuels Ltd health, safety and environmental standards, Highland Fuels Ltd will advise the customer of the required improvements and deliveries under the Agreement will be suspended until remedial work has been completed.
5. The customer undertakes to purchase his/her full requirement for oil from Highland Fuels Ltd during the period of the agreement. If the customer purchases from another source, Highland Fuels Ltd may charge the customer for the cost of any aborted Highland Fuels Ltd delivery.
6. The customer must give Highland Fuels Ltd not less than 7 days written notice of any change of address. If this is not done and a delivery is made to the customer's old address whether immediately before or after the customer's move, the cost of the oil will be charged to the customer. The customer will also be responsible for the cost of the oil delivered during the notice period, although Highland Fuels Ltd will endeavour to stop all deliveries from receipt of notice of change of address (unless otherwise instructed by the customer).
7. The Agreement will continue until it is cancelled by not less than 7 days written notice from the customer to Highland Fuels Ltd or by written notice from Highland Fuels Ltd to the customer having immediate effect. The customer shall be liable for all deliveries made prior to cancellation of the Agreement.
8. The standard Highland Fuels Conditions of sale will apply to any delivery made under the Agreement.
9. All new customers will be required to pre-pay in full their 1st delivery. Existing Payment Plan customers, normal terms apply. Existing credit customers, payment due 15 days from date of delivery in accordance with normal terms of settlement. If any payment is returned unpaid by the customer's bank or the customer's account becomes overdue, deliveries under the Agreement will be suspended until full payment has been received and credit terms are resumed. No liability will be accepted by Highland Fuels Ltd for any consequences arising.